

## Curriculum Vitae



### PERSONAL DETAILS:

Name: Chilton – van den Oosterkamp  
First names: Evelien Karin  
Address: Keesomstraat 5  
Postcode and city: 1171 AM Badhoevedorp  
Telephone: 06-14532012  
E-mail: e.chilton@hotmail.com  
Date and place of birth: January 11th, 1966 in Nijmegen, The Netherlands  
Nationality: Dutch  
Marital Status: Married, 2 children (20 & 23)  
Drivers License: B

### SUMMARY WORK EXPERIENCE:

- 2014 – present      Self-employed, based in The Netherlands
- Creating websites & content ([www.chefs4care.nl](http://www.chefs4care.nl); [www.thuisaandeamstel.nl](http://www.thuisaandeamstel.nl))
  - Training & Teaching (Individual & Group training in: Dutch language, English, Marketing, Communication skills, Commercial skills, International – living & working abroad, Career coaching.
  - Temp. assignments (Translating, interpreting, recruitment, event management)
- 2009 – 2013      Laureate on-line Higher Education in Amsterdam & Baltimore (USA) ([www.laureate.net](http://www.laureate.net))
- Sales Coach Manager & Trainer
  - Instructional Design for training sessions, L&D programs and workshops in USA & Netherlands
  - Regional Enrolment Manager
- 1999 – 2009      World Travel Academy in Amsterdam ([www.wts.nl](http://www.wts.nl))
- Trainer & business consultant B2B
  - Manager World Travel Jobs (international recruitment agency)
- 1988 – 1998      Hyatt Hotels International ([www.hyatt.com](http://www.hyatt.com)) :
- Belgrade, Serbia – Project & Marketing manager Premier Club
  - Macau, Hong Kong, Asia – Events & Sales Manager
  - Birmingham, UK – Restaurant Manager
  - San Francisco, USA – Opening of Park Hyatt Hotel - Room Service Manager
- 1988      Mark Hopkins Hotel in San Francisco, USA
- Management Trainee
  - Corporate Edge Administrator(Frequent Visitors Program)

## EDUCATION AND TRAINING:

- Hotelschool The Hague, ('84 - '88), Institute for Hospitality Management  
Bachelors degree in Business Administration (BA), major in Marketing & Sales.
- VWO diploma (A-levels), Nijmeegse Scholengemeenschap ('78 - '84) in Nijmegen
- Training courses: Train the trainer, Leadership Skills, Sales Techniques Course, Innovative Marketing Seminar, Marketing for Food & Beverage management, Social Skills & Complaints handling, Health & Safety at work; Finance for F&B management; Art & Architecture
- Translating, Copywriting & Editing: SDL Trados training, Roadshows, Content writing.
- Communication & Educational training courses: Instructional Design, Educational methods (Kolb, Gardner, VTS, Interactive, ILS, On-line), Development of training & workshops, Various training courses in communications and sales (such as customer services, dealing with difficult clients, dealing with aggressiveness, innovation and trouble shooting, commercial skills, complaint handling, product training and various seminars)

## SKILLS, LANGUAGES AND INTERESTS:

**Computer Skills:** Office products (Word, Excel, Powerpoint), Social Media, several on-line translation systems, Windows movie maker

**Languages:** Dutch, English, French, German, little Cantonese

### Interests/extra curricular activities:

- ✓ Tennis, Pilates, Cycling, Running, Architecture, History of art
- ✓ Voluntary work – Museum Commissie Badhoevedorp
  - Organising tours for primary school children to Musea in Amsterdam (Rijks; Van Gogh; Stedelijk; Tropen en Scheepvaart)

### References:

Upon request